The security and privacy of your personal information is important to us at Northwestern Mutual. For this reason, we use a secure system to protect the information we share with you over email.

How do I know I have received a secure email message?

When your Northwestern Mutual financial representative or a home office contact sends you a secure email message, it will arrive directly in your email inbox. You can be certain it was sent to you securely by looking for `{SECURE MESSAGE}` in the subject line.

When you open the message, you will either see an attachment or a plain text message, depending on the security methods employed by your email provider. See the sample messages below.
Can I reply to or forward my message securely?

If you received your secure email message as an attachment (figure 1), you can reply to or forward it to another party securely. Simply open the attachment and use the buttons provided.

However, if you received your secure email message as plain text (figure 2), we cannot ensure that your message will remain secure if you reply to or forward the message to another party. If you are unsure of your email provider’s security settings, you should remove or leave out any personal or confidential information (including attachments).

Note: The message sender is responsible to ensure the security of any personal or confidential information.